

Sirène Holidays

campings clubs
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Dear Holidaymakers,

We are very pleased to announce that we will be able to welcome you under excellent conditions for your Sirene Holiday.

Health recommendations now allow us to offer you a wide range of activities and services so that your stay remains as enjoyable as possible.

Of course, some adjustments are needed to ensure your safety and that of our Staff.

Below you will find the details of how the different services on site will function and the correct procedures to be adopted. Please take the time to read and take note of this information.

These measures will continue to evolve throughout the holiday season, and we will update this information on a regular basis.

General measures applicable to all campsites:



Wash your hands regularly with soap or disinfectant, especially before entering a public place or when using or touching shared equipment.



The wearing of a facemask is obligatory in all enclosed spaces for everyone over the age of 11 (reception, information stand, shops...). The majority of our infrastructure is outdoors and a facemask is not required whilst in an outdoor environment.



Please respect the minimum distance of 1m between people outside of your family unit. Groupings of more than 10 people are not allowed. It is necessary to maintain physical distance between groups.



In case of symptoms or suspicion of contagion from Covid-19 (breathing difficulties, loss of taste or smell...) please call the main reception and they will direct you to a doctor. Stay in your mobile home; dedicated isolation spaces are also provided inside the campsite.

Information and instructions to be respected onsite:

The water parks

The good news is that the water parks will be open. The surface area of our water parks meet the required maximum capacity standards and can welcome you under excellent conditions, whilst respecting the imposed hygiene measures.

The water in the pools is chlorinated and disinfected, and the water treatment meets strict standards. It is continuously analysed and automatically controlled, as well as being manually analysed and controlled several times per day.

The pool side areas and other installations will be disinfected daily.

You will be asked to respect social distancing around the pool side, (1 meter; outside of the family unit around the poolside and in the queues of the water slides...)

The equipment brought by bathers must be limited to a strict minimum for hygiene and safety purposes (bathing cap, armbands, goggles...). Games and accessories (balls, etc.) that are susceptible to be shared are strictly prohibited.

The cleaning of the toilet blocks will be reinforced.

Hydroalcoholic gel will be available.

(The pool areas will not be covered between 4th and 9th June).

Sports activities

Activities are maintained, however with certain changes especially in order to respect social distancing.

Outdoor group sports are authorised. Several groups of 10 persons will be able to participate in the same group activity as long as social distancing is respected between groups.

Equipment on loan during sporting events will be cleaned and disinfected after each use.

Wherever possible, we recommend that you bring your own equipment (ping-pong or tennis rackets, pétanque balls, footballs etc...)

New activities promoting social distancing will be put in place, for example circuit training for adults and children, all stars games and treasure hunts...

Some activities are not currently possible and this includes Bubble football, Battle archery and Trampolining...

Anyone attending an event will have to respect the hygiene recommendations and social distancing.

If you have any Covid symptoms, you must not participate in sports activities

Nightly entertainment at Sirène Arena

The theatre is outdoors, and we have plenty of space.

A distance of 1m between tables is required, and groups cannot exceed 10 people. Social distancing must be respected outside of family groups.

Masks must be worn in this area.

Concerts and performances are maintained apart from dance evenings (the programme will be adapted accordingly).

Playgrounds

The playgrounds are open and will be regularly disinfected; their usage remains under parental responsibility.

Social distancing must be respected.

Accommodation

Particular vigilance will be given to the cleaning of accommodations.

We will only use the recommended standard 14476 cleaning products, giving special attention to areas such as light switches, door handles, remote controls, etc.

All decorative covers and cushions will be removed.

On the day of your departure, during the check-out procedure we will ask you to wait outside of your mobile home.

On the day of your arrival the Mobile Homes will be available from 4pm onwards in order to leave a minimum of 6 hours ventilation in the accommodation between 2 occupants.

However, we will be able to check you into the campsite from 11am onwards and you will be able to use the swimming pool and facilities while you are waiting for your accommodation.

The laundry company who provides our sheets and towels has a special procedure for the cleaning of linens and they will be handed over under plastic.

The accommodation keys will be disinfected.

The gym

Access to the gym is reserved for adults. National rules and regulations will apply. Face masks must be worn.

Capacity will be limited.

Gym clothing and towels will be obligatory. You must put your towel in place before using the equipment.

Disinfectant will be available, the machines must be cleaned after each use.

The Kids's club

The kid's club will be open, and the children will be organised into small groups of 10 maximum. (Several groups of 10).

An online registration system will simplify reception and help avoid queues.

Hands will be washed regularly, the majority of activities will take place outdoors, being adapted to the current health recommendations.

In order to avoid large gatherings of children and to provide a programme adapted to all ages, this year the kid's club will be divided into 3.

Three separate clubs situated in different locations will be in place for high season depending on the age (3-5 years / 6-9 years / 10-12 years).

Teens club

The teens club will be open.

Bars and restaurants

National rules and regulations apply. Terrasses will be open between 4th and 9th June and then indoor dining from 9th June.

Hydroalcoholic gel will be available.

Menus will be available by QR code and on our mobile app.

Avoid moving around the restaurant during your visit.

Shops

You must respect social distancing, the direction of circulation and the floor markings.

Hydroalcoholic gel will be available.

Plexiglass will be installed at the checkouts.

Contactless payment is preferred

The reception and the information stand

Try to limit your visits to the reception as much as possible; prefer email or phone contact.

Only one person per family will be allowed access to the reception, and they must respect social distancing, the direction of circulation and the floor markings.

Our Activity Partners :

La Sirene Diving School, Blue Bear (mountain biking, kayak) and the Club Emeraude beach club will all be open. They are experienced and professional and will welcome you in the best conditions so you can enjoy fun family days out.

The sanitary facilities

Each accommodation unit is equipped with at least one private toilet and bathroom; this year the public toilet and shower blocks will be closed.

The sanitary facilities of the swimming pools, restaurants and playgrounds will be opened and disinfected several times per day.

Soap is available.

We have been looking after your holidays since 1967, and our teams continue to be dedicated and involved in the aim of doing everything possible to offer you a wonderful holiday whilst combining our friendliness with ever evolving safety issues.

We look forward to seeing you soon!