

Rental Terms Reminder Sheet

- 1** - The names and dates of birth of all the people who will be occupying the property must be provided. If the reservation is accepted, it will be for the people registered and under no circumstances can they be replaced by third parties. Failure to comply with this clause will result in the cancellation of the contract and the loss of the deposit paid at the time of booking. Important! Any rental request made by a minor or including minors who are not accompanied by their legal representative will not be accepted.
- 2** - Depending on the model of the mobile home 4 or 6 people maximum per pitch. 1 baby counts as 1 person. In all models 4 adults maximum + 1 vehicle per pitch.
- 3** - Rentals are personal. It is forbidden to transfer or sublet to a third party.
- 4** - If more than one family plan to stay together, a rental request must be submitted for each family.
- 5** - Any special requests concerning the stay must be made in writing when the booking is made and the deposit is paid. The Management cannot guarantee the allocation of specific accommodation.
- 6** - All additional vehicles must park in the on-site car park, for which a charge is made.
- 7** - In the event of cancellation, no deposit will be refunded (excluding the Pack Sérénité). You are responsible for taking out cancellation insurance.
- 8** - If your arrival is more than 36 hours late without our services having been notified, the contract will be terminated and the deposit retained to cover expenses and interest.
- 9** - You will be asked to pay the balance of your stay on arrival, together with a deposit of 200 euros, which will be returned on departure (between 7 am and 10 am) once your accommodation has been checked.
- 10** - The campsite cannot be held responsible for information that has not been confirmed in writing, particularly when the confirmation is issued.
- 11** - Kids' club: the activities we offer for children aged 3 and over are free (subject to availability). The activity leaders may refuse access to the Club to families who have not respected the times of activities or whose child could cause a nuisance to the smooth running of this service.
- 12** - The safety of children in the park is the sole responsibility of their parents or legal guardians, particularly in the vicinity of the aquatic complexes and leisure areas.
- 13** - For access to the campsite and activities, you will be given a permanent wristband to wear throughout your stay.
- 14** - Animals: Pets are allowed, but the Management reserves the right to cancel a booking if it considers the number or species of pet to be contrary to good neighbourly relations in the campsite. Category 1 and 2 dogs are not permitted. Our estate's lush vegetation may be home to a few insects and other 'little critters' that are a natural part of life in the great outdoors. The management is not responsible for their movements on the campsite.
- 15** - The Management reserves the right to suspend certain services without prior notice.
- 16** - The Management will put an immediate end to the stay without indemnity or compensation in the event of non-compliance with the internal regulations; breaches of the rules of good neighbourliness, incivilities and any other act likely to undermine harmonious relations within the Campsite.
- 17** - Guests at Le Bois de Valmarie do not have access to the La Sirène and L'Hippocampe swimming pools and vice versa.
- 18** - Under no circumstances may visitors gain access to the campsite's activities.
- 19** - Image rights: By accepting these conditions, the CLIENT authorises the campsite to photograph or film persons present during the stay for promotional and communication purposes, for a maximum period of 5 years. This authorisation applies to all persons accommodated. No remuneration may be claimed in this regard.